



FIRST SCREEN BREAK REPAIR AT NO EXTRA COST

Accidents happen! That's why Rogers Device Protection plans give you peace of mind for your device when your phone case doesn't.¹

Device Protection for Android

Enjoy a whole new level of protection with **Device Protection** for Android, the plan that includes your first front screen break repair at absolutely no extra cost.

\$9.99 - \$23.99 per month depending on device tier.

Screen repair	First broken screen repaired at absolutely no extra cost.
Device replacement	Loss or theft. ²
Device Repair	Accidental damage from handling, out-of-warranty defects.

To get Device Protection for Android, simply go online, call or visit a retail location near you within 60 days of your new device purchase or upgrade. Please consult the insurance policy available at Rogers.com/servicerequest for cancellation information.

FREE SCREEN REPAIR

Cracked or damaged screen? No problem!

As long as there's no other damage to your device, we'll repair your first cracked or broken screen; no deductibles will apply.

- This \$0 screen repair deductible counts toward your maximum aggregate claim limit of three fulfilled claims during any 12-month period - 2 for accidental damage from handling or out-of-warranty defects and 1 for loss or theft.
- If there is additional damage, the all-other-damage repair deductible will apply.
- You can choose between Mail-in or Walk-in repair service, or call for a Mobile Repair technician.



DEVICE REPAIR

Rest assured, we want to repair your device if it's damaged physically, or has any other problems your warranty may not protect.

If however, the device's problem is irreparable, we'll give you a comparable replacement that is either new, or a refurbished version of the same or a comparable model.²

Your protected device is eligible for a maximum of three fulfilled claims every rolling 12 months – 2 for accidental damage from handling or out-of-warranty defects and 1 for loss or theft.³

Every repair will be subject to a repair deductible of \$39 - \$129, depending on the device and the type of damage.⁴

Visit rogers.com/servicerequest to check out the list of deductibles by device and damage.

DEVICE REPLACEMENT

If for any reason your device gets lost, stolen, suffers irreparable damage physically or by liquid, or has any other irreparable problems your warranty may not cover², you'll get a comparable replacement.

You can count on us that your replacement will either be new, or a refurbished version or a comparable model.

Your protected device is eligible for a maximum of three fulfilled claims every rolling 12 months – 2 for accidental damage from handling or out-of-warranty defects and 1 for loss or theft.³

Each loss/theft replacement will be subject to a deductible of \$150 - \$400, depending on the tier of the device being replaced.⁴

HARDWARE WARRANTY

As always, with any Device Protection plan, if you're still within the manufacturer's warranty period (within the first year of purchase) and your wireless device stops working, bring it to us in store and we'll take a look. If it's still covered under the manufacturer's warranty, we'll take care of getting it fixed for you.

Available Repair Options

Mail In	Walk-In to a repair location	Mobile technician on-site visit
		

Options available dependent on device, location and damage type.

Available options provided at time of claim submission.¹

Accidents happen. Get Device Protection for Android today!

For full details visit rogers.com/protection
To enroll visit a Rogers store or call 1-888-ROGERS1



Offer subject to change without notice. Prices listed above exclude taxes. Full program insurance policy available at rogers.com/servicerequest. This brochure is applicable to Device Protection for Android offered in Manitoba and Saskatchewan; please refer to the applicable plan brochure for other provinces. Rogers Prepaid devices not eligible. Loss, theft, damage and extended warranty malfunction protection are covered by an insurance policy underwritten by Zurich Insurance Company Ltd (Canadian Branch), and may be contacted at 100 King Street West, Suite 5500, P.O. Box 290, Toronto, Ontario M5X 1C9. Consumers who elect a plan are contracting with Zurich Insurance Company Ltd (Canadian Branch) and not with Rogers or any third party who offers the program. Rogers, Likewise Device Protection, Ltd., and third parties who offer Device Protection for Android may receive compensation or other consideration for offering the plan. Within 30 days of requesting enrollment in Device Protection for Android, consumers will be notified of their acceptance in the Plan. If accepted, protection is effective on the date the enrollment was requested. To file a claim, call Likewise Device Protection at 1-855-877-3887 or visit rogers.com/servicerequest. For your complete insurance policy, go to rogers.com/servicerequest. Other protection programs may exist from other insurers or agents that the consumer may prefer. The Rogers Device Protection for Android Plan is not required to be purchased by any consumer under any circumstance. **1.** Device Protection applies only to the device IMEI enrolled at time of failures. Applicable fees are determined by device IMEI enrolled. Failures due to defects in material and workmanship during manufacturer's warranty period are not protected; claims during manufacturer's warranty period must be submitted through the Rogers manufacturer warranty support programs. Device Protection for Android is a month-to-month contract that continues until cancelled by you or Rogers. Repair options available only if device is repairable and depends on your location, device and type of damage. Certain failures not protected, including: indirect damages; misuse or intentional acts; pre-existing failures; cosmetic damages that don't affect function; damage caused by viruses or unauthorized programming. See full list in program insurance policy available at rogers.com/servicerequest. **2.** We will cover the cost to replace the protected device up to a maximum of \$3,000.00, per claim depending on the tier of your protected device. If you receive a replacement device due to a damage or extended warranty claim and if we do not receive your original device within 30 days, or if you return your original device with a locking feature enabled, you will be charged a non-returned equipment fee or locked device fee (as applicable) up to \$800.00 depending on your device tier. If we provide replacement equipment to you as a result of the loss or theft of your protected device and you later recover the protected device, you must return it to us as directed in the terms and conditions. Call 1-855-877-3887 to request a prepaid return mailer. **3.** We'll provide up to 3 fulfilled claims during any twelve-month period two of which can be for accidental damage from handling or out-of-warranty defects and one of which can be for lost or theft, beginning on the date that the first approved claim is fulfilled. **4.** The non-refundable deductible depends on your device type and damage type and will be collected from you prior to fulfilling your approved claim. A claim conversion fee equal to the difference between the repair deductible paid and the repair or replacement deductible due will be charged if the device has damage beyond the screen or cannot be repaired and you elect to have it replaced. Device tier is determined by the unsubsidized, new retail price of the device at the time of enrollment. A complete list of device tiers available at rogers.com/servicerequest. File a claim online at rogers.com/servicerequest or call 1-855-877-3887. © 2026

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